PARKING RATES

# FREQUENTLY ASKED QUESTIONS

Locations Map Parking Rates and Instructions Helpful Tips and Facts

24/7 SECURITY SERVICES 713.795.0000

PARKING HELPLINE 713.791.6161 parking@tmc.edu

#### Garages 1, 2, 4, 6, 7, 8, 10, 12, 15, 16, 21, 22, 23, 24 and Lots 2450, AU & LAV

15 Min – 1 Hour\$5
1 Hour – 2 Hours \$9
2 Hours – 3 Hours \$10
3 Hours – 4 Hours \$12
4 Hours – 6 Hours\$14
6 Hours – 8 Hours \$15
8 Hours – 10 Hours \$17
10 Hours – 12 Hours\$18
12 Hours – 24 Hours\$19
Lost Ticket\$30

Texas Medical Center offers convenient and reliable parking for patients and visitors coming to the TMC campus. For more information about available parking, garage locations and parking services, call our helpline at **713.791.6161** or visit us online at **www.tmc.edu/ contact/parking.** 

#### **Payment Methods**

## **CREDIT CARD**

Simply insert your credit card at the entry to gain access to the parking facility. After your visit, insert the same credit card at the exit to complete the transaction. \*Credit/Debit payments plus tax. \*\* Additional fees may apply to credit/debit payments.

#### CASH

At select pay-on-foot kiosks located in the parking facility, cash is accepted. Please note, the machines can only accept bills no larger than \$20.00. Coins are not accepted at cash pay-on-foot kiosks. \*Cash payments inclusive of tax.

## SCAN TO PAY

QR Code signage is posted throughout the parking facility elevator lobby's, inside elevator cars and by pay-on-foot kiosks. Using your mobile device's camera, scan the QR code and follow the instructions on the link provided to complete your payment which can be made using Apple Pay, Google Pay or credit card. Please note, a service fee of 2% plus \$0.25 applies to every transaction.

## **BARCODE TICKET**

All parking facilities contain equipment which utilizes touchscreen and barcode technology. Upon approaching the entry kiosk, simply touch the screen to request an entry ticket. Pull the ticket after it is printed and enter the facility. Take your ticket with you to pay with cash or credit card at the automated pay station kiosks located throughout Texas Medical Center lobbies to validate your ticket. Scan your paid ticket at the exit and the gate will raise.

Credit card payments are also accepted at the exit lanes. Scan your entry ticket at the exit kiosks and follow the onscreen instructions to complete your transactions.

# What if I need to park for several days?

Prepaid Value Passes offer discounted rates and unlimited in-and-out privileges. If you plan to park for several days or make repeated trips to Texas Medical Center, consider one of the Prepaid options below.

TMC Value Passes are available at TMC Garages and Lots – 1, 2, 4, 6, 7, 8, 10, 15, 24, Lots AU, LAV, JPM Campus and only valid for use in these locations.

TCH Value Passes are available at TCH Garages 12, 16, 21, 22 and only valid for use in these locations.

#### THERE ARE TWO OPTIONS AVAILABLE:

**\$52** Value Passes – a **\$60** parking value **\$100** Value Passes – a **\$115** parking value

Please note: There are no refunds for unused parking. The pass does not have an expiration date and can be used for future visits. Please keep a copy of your receipt. Should the pass become lost or barcode unreadable, please press for Help at the entry or exit kiosk and one of our representatives can reprint the pass and send to the kiosk.

# What about receipts?

Receipts are available at the pay station by pressing the "Receipt" button. They are also available at the exit when paying with a credit card.

After paying for parking at a pay station, parkers have 10 or 20 minutes, depending on the size of the facility, to exit using the paid Ticket. After this time has elapsed, further payment will be required.

# VISITOR PARKING

